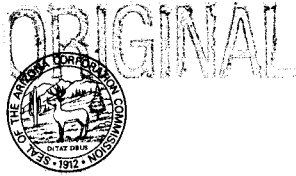


COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ARIZONA CORPORATION COMMISSION

October 18, 2010

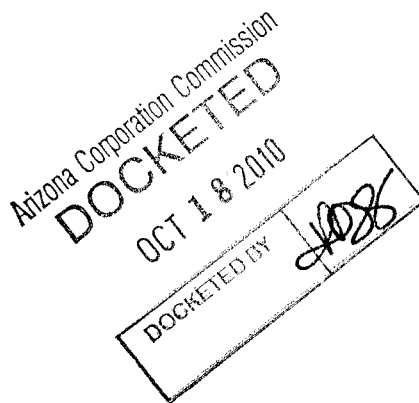
To: Docket Control

RE: Goodman Water Company - Customer Comments
Docket No. W-02500A-10-0382

Please docket the attached 96 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services



RECEIVED
2010 OCT 18 PM 2:55
AZ CORP COMMISSION
DOCKET CONTROL

W. 02500A-10-0382

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 90209

Date: 10/18/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Robert**

Joyner

Account Name: Robert Joyner

Home: (---, ---)

Street: ---

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is:

Utility Company. **Goodman Water Company**

Division: Water

Contact Name:

Contact Phone

Nature of Complaint:

DOCKET NO. W-02500A-10-0382 RATES OPPOSED

Rec'vd thru Chairman Mayes' Office.

Congresswoman Gabrielle Giffords

This page must be printed, signed and mailed/faxed to my office.

Date: 10/8/2010

Agency involved: ARIZONA CORPORATION COMMISSION

Numbers Identifying Case (VA claim, Alien number, tax ID, etc.): NONE

Name: ROBERT A. JOYNER

Branch of Service (If Applicable): NA

Military Rank (If Applicable): NA

Place and Date of Birth: 10/01/1955

Social Security #:

Street Address:

City, State, Zip Code: TUCSON, AZ 85739

Telephone #: 520-544-4449

Email #

I, ROBERT A. JOYNER, authorize the ARIZONA CORPORATION COMMISSION to release personal information to Congresswoman Gabrielle Giffords United States Representative. I authorize Congresswoman Giffords to request and have access to all records and reports pertinent to my request for her assistance in the following matter:

The situation I would like assistance with is: GOODMAN WATER COMPANY, A MONOPOLY IN THIS DAY AND AGE, IS REQUESTING A 53% RATE INCREASE ON TOP OF THE 100% RATE INCREASE APPROVED 3 YEARS AGO. THIS RATE INCREASE WOULD MAKE OUR WATER BILL 500% MORE THAN OUR CLOSE

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

NEIGHBORS IN SADDLEBROOKE AND CATALINA. THOSE COMMUNITIES PAY \$25 PER MONTH FOR 6000 GALLONS OF WATER, WE WILL PAY \$100 FOR THE SAME AMOUNT OF WATER. THIS COMMUNITY, EAGLE CREST RANCH, SITS ATOP A WATER WELL THAT SERVES ALL THE SURROUNDING COMMUNITIES, INCLUDING PARTS OF TUCSON. IN THESE HARD FINANCIAL TIMES, WE ARE BEING FORCED TO PAY A MUCH HIGHER PRICE FOR WATER WHICH IS CONTROLLED BY A MONOPOLY. TO MAKE MATTERS WORSE, THE WATER FROM THE FAUCET IS UNDRINKABLE DUE TO ITS EXTREMELY BAD TASTE, FORCING US TO USE BOTTLED WATER OR A FILTER ON THE REFRIGERATOR IN ORDER TO OBTAIN DRINKING WATER PLEASE INVESTIGATE THIS INFORMATION AT WATERRATE@EAGLECRESTRANCH.ORG AND DETERMINE IF YOU CAN HELP US IN ANY WAY. I AM A 100% DISABLED AMERICAN VETERAN WHO WOULD APPRECIATE YOUR ASSISTANCE IN THIS EXTREMELY IMPORTANT MATTER. IT APPEARS THAT WE MAY VERY WELL BE PAYING ONE OF THE HIGHEST RATES FOR WATER IN THE U.S WHILE OUR NEIGHBORS, SOME LESS THAN 100 YARDS FROM US, ARE PAYING A SUBSTANTIAL AMOUNT LESS FOR THE SAME AMOUNT OF WATER. THANK YOU VERY MUCH.

Additional background information is: PREVIOUS APPROVAL FOR WATER RATE HIKE 3 YEARS AGO. PLEASE SEE WATERRATE@EAGLECRESTPCH.ORG FOR MORE INFORMATION. GOODMAN WATER IS HOLDING A PUBLIC MEETING ON OCTOBER 20 AT THE SUMMER INSTITUTE OF LINGUISTICS AUDITORIUM AT 16131 N. VERNON DRIVE, CATALINA, AZ. THE EAGLE CREST ACTION COMMITTEE WILL BE HOLDING A COMMUNITY MEETING AT THE SAME LOCATION ON OCTOBER 11TH AT 6:30.

My exact goal or objective is: TO INVESTIGATE WHETHER OR NOT GOODMAN WATER CO. IS A TRUE MONOPOLY AND WHAT CAN BE DONE TO PREVENT THEM FROM RAISING THE PRICE OF WATER. I WOULD ALSO LIKE TO KNOW IF THERE IS A CAP ON THE AMOUNT THEY CAN CHARGE FOR THE WATER.

PLEASE NOTE: The Privacy Act of 1974 requires that Members of Congress or their staff have written authorization before they can obtain information about an individual's case. We must have your signature to proceed with a casework inquiry. Date: / o/DF/&),%) V Print, and then mail or fax your request to Congresswoman Gabrielle Giffords at the following address.

Please mail your form to:

Office of Rep. Gabrielle Giffords

Tucson Office

Attn: Constituent Services

Office of Congresswoman Gabrielle Giffords

1661 N. Swan, Suite 112

Tucson, AZ 85712

Fax: 520.322.9490

Cochise County Office

Attn: Constituent Services

Office of Congresswoman Gabrielle Giffords

77 Calle Portal, Suite B- 160

Sierra Vista, AZ 85635

Fax: 520.459.5419

Return to the previ

2 of 2 10/8.'20 1:55 PM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <http://www.azcc.gov/divisions/utilities/forms/who.asp> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

YOUR NAME <i>JOHN HENNESSEY</i>	DATE <i>10/12/2010</i>
ADDRESS <i>60825 E. EALY MGN DR.</i>	PHONE (HOME)
CITY, STATE, ZIP <i>TUCSON AZ 85789</i>	CELL PHONE
NAME THAT APPEARS ON THE BILL <i>MARK MAKBOLAN</i>	ALTERNATE PHONE (DAYTIME)
NAME OF THE UTILITY COMPANY <i>GOODMAN WATER</i>	ACCOUNT NUMBER
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) <input type="checkbox"/>

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY: <div style="font-family: cursive; font-size: 1.2em;"> STOP UNFAIR RATE INCREASE! WE CAN'T AFFORD TO LIVE HERE! \$150. PLUS PER MONTH - 3 TIMES ANYWHERE ELSE! </div>
--

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

Print and Mail to:

Arizona Corporation Commission
1200 W. Washington St
Phoenix, AZ 85007

**Dr. Barry S. Markson
Eagle Crest Ranch
60390 East Alpine Way
Tucson, Arizona 85739-5900**

**clickonbarry@gmail.com
520-825-0052**

TO:- Mr. Rick Fowlkes

Regarding: DOCKET #W-02500A-10-0382 Goodman Water

Dear Mr. Fowlkes

I am a home owner at Eagle Crest Ranch just north past Catalina.

I recently received notice that Goodman Water company, a one man owned small monopoly has asked for an unbelievable fee increase if 53%. Why that's more than 240% since 20-07, when our last increase took hold.... which is very troubling to me.

Other water rates in the surrounding communities are	\$18.24 in Tucson
	\$27.00 in Catalina
	\$23.60 in Saddle Brook

With this increase, myself and the other residents of our 650 family community would be paying BOTH an astounding \$ 56.95 , a 35% Increase for us, up from \$42.20, and \$10.92, up from \$5.91 water usage Base.. WE WILL BE PAYING 400% MORE for our water than our neighbors all around us. \$70 to \$140 a month in just 3 years ? THAT'S 400% !!!!!

We are told by them that this increase is needed because of the incredible increase in residents in the area. UNTRUE, we have about 650 homes in Eagle Crest, and if you'll look it up, the last water increase was slated to improve and increase his system to be able to cover 1,800 homes! We have a paltry 650 Where did that money go? A question to ask! Furthermore we are one of NOT the only community NOT paying impact fees. That's because GOODMAN and our

builder, DR HORTON became partners, and made that decision to better sales PRFITS for themselves way back in 1970, yet we are expected to bail them out even after THAT scheme!

I AM, a cancer survivor and the survivor of a two story fall. Aside from the damage to my body that chemotherapy did, and the damage to my spine from the fall, I've had an embezzlement during my cancer hospitalization fight and lost my practice if over 45 years, that's cost me everything. With the help of relatives, we bought an AFFORDABLE house in this community, and given my circumstances, I am still able to meet my bills, and pay for 38 medications a day! Then less than a year after moving here, 4 years ago, the water bill went from about \$15 a day, To \$ 35 and then up to \$70 and now it's expected to jump all the way up to \$140 ?

I simply cannot pay for my medications (Over 1,000 a month) AND for these crazy, out of line water utilities, too.

Thanks for listening, and I hope you help to stop this scandalous raise in our fees from happening

Sincerely,

Barry S. Markson, D.C.

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

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Step 2

YOUR NAME John Kuschnieryk	DATE 11 October 2010
ADDRESS 39341 South Mt. Shadow Dr.	PHONE (HOME) (408) 420-1032
CITY, STATE, ZIP Tucson, Az. 85739	CELL PHONE (408) 420-1032
DOCKET YOU WISH TO COMMENT ON: W-02500A-10-0382	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Co.	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS john.m.kuschnieryk@lmco.com	

Step 3

ENTER YOUR COMMENTS HERE:

AS A HOMEOWNER IN EAGLE CREST RANCH DEVELOPMENT, I OPPOSE GOODMAN WATER COMPANY'S REQUESTED RATE INCREASE. THREE YEARS AGO, THE COMMISSION APPROVED A RATE HIKE OF 100% FOR GOODMAN. IT IS AN OUTRAGE THAT SUCH A PRIVATE UTILITY SHOULD BE ALLOWED TO OPERATE UNDER THEIR CURRENT HISTORY OF RATE HIKE REQUEST.

I URGE THE COMMISSION TO EXERCISE SOME RESTRAINT IN THIS MATTER BY DEMANDING A BUSINESS PLAN FROM GOODMAN WATER CO. AN INDEPENDENT THIRD PARTY SHOULD REVIEW THIS PLAN TO ENSURE GOODMAN BUSINESS COSTS ARE FAIR & REASONABLE. FURTHERMORE, THE PLAN SHOULD REFLECT FUTURE SUSTAINABILITY THROUGH MODEST RATE INCREASE REQUESTS.

I URGE THE COMMISSION TO REJECT GOODMAN WATER COMPANY'S RATE INCREASE

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME Robert JOYNER	DATE 10/12/10
ADDRESS 61051 E. DAWGLING REINS PL	PHONE (HOME) 520-544-4449
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520-668-8757
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS FANNIMAY@COMCAST.NET	



Robert A. Joyner
Debora M. Salazar-Joyner
61051 E. Dangling Reins Pl.
Tucson, AZ 85739

Step 3

ENTER YOUR COMMENTS HERE:

Please DENY Goodman Water rate increase request. There is not a hookup fee for this community so the costs of each hookup is passed to residents. Why is this community charged for installation & maintenance for this water system to provide water to 1800 homes when the max amount of homes allowed in this sub-division is 940, presently at 640 homes. Our home values will go down & we will have a hard time selling the house if we need to. I AM a 100% disabled veteran, AM ON Disability, and my wife is a nurse tech. This just makes it harder to live here. Please include hookup fees to all future on-site homes. DA Horton owned lots of stock in Goodman Water at the inception of this sub-division. Very underhanded in deed.

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME Susan L Jost	DATE 10-11-10
ADDRESS 39617 S Mountain Shadow Dr	PHONE (HOME) 520-609-8029
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-609-8029
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS dsunshine 626@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

I feel that as a home owner in Eagle Crest that Goodman Water is taking full advantage of us when we have no other option to obtain our water from. Seems like they are being quite unfair and also underhanded with the way they have sold the property but then require that our water be purchased through them. It is not right that less than 300 homes are to

be held responsible for the entire costs of the water, when Tucson has thousands of homes to incur the costs. Their constantly raising their fees and rates must stop. Controls need to be put on them, otherwise give us the option to hook up with water through another company.

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME Mike & Toni Morgan	DATE 10/11/10
ADDRESS 61026 E Dangling Reins Pl	PHONE (HOME) 520-818-9048
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-982-3393
DOCKET YOU WISH TO COMMENT ON: Goodman Water Company	DOCKET NUMBER W-02500A-10-0382.
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS mntmorgan@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

We currently pay an average of \$95 a month for a family of 3. We have no landscaping in our backyard & just a few plants in the front and a deep system that runs every other day. We moved from Rancho Vistoso where we paid avg of \$50 a month for the same # of people, with a fully landscaped front & backyard where the deep ran everyday. We cannot afford to pay an extra \$50 a month for an already ridiculously high water bill. It is unjustified & unfair to expect struggling families to pay 50% more every month and so Goodman Water can recognize a higher profit margin. I can understand a small rate increase as the cost of business increases but to ask for 50% rate increase on rates that are already 50% higher than what our neighbors in Rancho Vistoso Catalina & Saddlebrook pay is way out of line. Working families should not have a water bill that is so high they cannot afford to put food on the table!

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME Sheila Marris	DATE Oct 15, 2010
ADDRESS 39107 Rodeo Buckle Dr.	PHONE (HOME) 520-742-2575
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS SheilaMarris@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

With the economy the way it is at the moment, I have not had a raise in my S.S. Disability in (2) year. I have lost my home and had to file bankruptcy. My landlord had to lower my rent \$250 because I could not afford it. Now only \$50. If this increase goes into effect, I don't know what I will have to give up. (I have nothing to give up but food and drugs)

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME <i>William S.T. Mayhall</i>	DATE <i>10-11-2010</i>
ADDRESS <i>39645 S. Horse Run Dr</i>	PHONE (HOME) <i>520 825 9863</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE <i>360 531 3053</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

① I have recieved no information as to why Goodman wants a rate increase. They schedule a meeting for 10/20 - TWO DAYS AFTER YOUR HEARING!! This is disengenuous and constitute lack of informed consent!

② There was a recent increase! ③ It looks like the developer wants the water system as a cash cow! This request requires a forensic audit and should be vetted fully via mail to the membership.

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Wm S T Mayhall

Wm S T Mayhall
39645 S. Horse Run Dr
Tucson, AZ 85739

From: "EagleCrestRanch.Org" <info@eaglecrestranch.org>
Subject: Updated Information Regarding Goodman Water Rate Increase
Date: October 9, 2010 1:09:09 PM PDT
To: "Wstmrnd" <wstmrnd@earthlink.net>
Reply To: "EagleCrestRanch.Org" <info@eaglecrestranch.org>

Goodman Water Update

Emergency Community Meeting

We are holding an emergency community meeting on Friday, October 15th, 7:00 PM, at the Goodman Community Center, 1000 N. 10th St., Goodman, ND 58343. The meeting will be held in the large hall on the second floor. The purpose of the meeting is to discuss the water rate increase and to hear from the community. [Just click here for directions](#)

What You Can Do

The water rate increase is a result of the high cost of water in the region. The water rate increase is a result of the high cost of water in the region. The water rate increase is a result of the high cost of water in the region.

[Public Comment Form](#)

↑ You meet 10/15 Goodman
have before the public

GOODMAN WATER COMPANY

PO Box 14857
Tucson, AZ 85732
Phone (520) 647-2555
FAX (520) 838-8778

September 28, 2010

Goodman Water Company invites its customers to a Customer Information Meeting to be held on Wednesday, October 20, 2010 at the Summer Institute of Linguistics Auditorium, which is located at 16131 N. Vernon Drive, Tucson, Arizona 85739. The meeting will run from 6:00-7:30 p.m.

The purpose of the meeting is to explain the circumstances surrounding the Application for a rate increase recently filed by the company with the Arizona Corporation Commission, and to respond to questions customers may have regarding the rate increase request and related matters.

We look forward to meeting with you on October 20, 2010.

Goodman Water Company

after 10/10/2010
hearing!
"After the fact"

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME Judy Neufeld	DATE 10/10/10
ADDRESS 60594 E Black Crest Loop	PHONE (HOME)
CITY, STATE, ZIP Catalina, AZ 85739	CELL PHONE 206-817-0698
DOCKET YOU WISH TO COMMENT ON: W-02500A-10-0382	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME GOODMAN WATER COMPANY	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS judy@neufeld.org	

Step 3

ENTER YOUR COMMENTS HERE:

<p>Strongly opposed to rate increase! The rates now are way out of scale to other neighboring competition.</p>
--

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St – Phx, AZ 85007
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Step 2

YOUR NAME Sheldon Neufeld	DATE 10/10/10
ADDRESS 60594 E Black Crest Loop	PHONE (HOME)
CITY, STATE, ZIP Catalina, AZ 85739	CELL PHONE 206-817-0698
DOCKET YOU WISH TO COMMENT ON: W-02500A-10-0382	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME GOODMAN WATER COMPANY	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS shel@neufeld.org	

Step 3

ENTER YOUR COMMENTS HERE:

Strongly opposed to rate increase! The rates now are way out of scale to other neighboring competition. They even charge for under minimum usage when the home is not used.

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

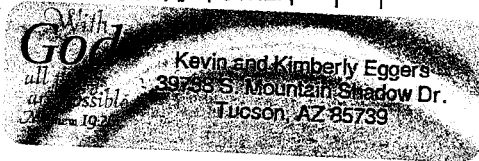
Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 2

YOUR NAME <i>Kevin and Kim Eggers</i>	DATE <i>Oct. 13, 2010</i>
ADDRESS <i>39738 S. Mountain Shadow Dr</i>	PHONE (HOME) <i>520 529-1286</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE _____
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>keggersnest@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

I feel if the water goes up again we should get to choose what water company we want to use. Saddlebrook and others are not tied into Goodman water. More people will walk away from homes because we feel raped.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME LEFKOTHEA PETKOPOULOS	DATE 10-13-2010
ADDRESS 60533 E. FLANK STRAP DR.	PHONE (HOME) 520-844-2134
CITY, STATE, ZIP TUCSON AZ 85739	CELL PHONE 520
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS LEFKOTHEA@Comcast.net	

Step 3

ENTER YOUR COMMENTS HERE: **Dear AZCC GOV,**

you were elected by the People of AZ NOT the Greedy Corporation of AZ. you w/your high paid JOBS w/GREAT BENEFITS we the People provide! you are GOV NOT COM! There fore your JOBS are to LOOK OUT FOR US instead you are DOING EVERYTHING to ANNIHILATE & SUPPORT THESE GREEDY CORPORATIONS. ESPECIALLY IN PINAL COUNTY MORE SPECIFIC u eggle Crest RANCH! i am referring to the ORIGINATORS of ALL CRIME! (R Horton [i am anyway] Goodman Water & TRICO dec. that you let them AB US BLIND!! Now wonder there so many FORECLOSURES HERE & if ya let them continue these crimes we are all going to walk out here. F then DAM GREEDY Realtors of DRH & my Equally Greedy Realtors so i will NEVER DISCLOSE to me about the High Utility here. i would NEVER BOUGHT A HOUSE HERE & I WILL NEVER BUY ANYWHERE HERE ALL ABOVE CRIMINALS PROVIDE SERVICE!! NAME ON YOU FOR HELPING THEM COMMIT CRIMES AGAINST HUMANITY'S! MAY GOD FORGIVE YOU ALL!!

This form may be completed, printed and mailed to:

YOU, GOV, MUST STOP THIS CRIME NOW!

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

- Goodman Water Co. has requested a rate increase that will require YOU to pay over \$100/month for the same water that other surrounding communities pay \$20.
- If YOU help us fight this increase by writing a letter to the AZCC by October 12 a Group called Residential Utility Consumer Office (RUCO) can help.

Fact: Eagle Crest Ranch pays greater than 400% more for their water than adjacent communities (Catalina & Saddle Brooke)

Fact: Eagle Crest Ranch residents are the only customers of Goodman Water Company.

Fact: Goodman Water Company is a State sanctioned Monopoly

Fact: Goodman Water Company wants to net over \$200,000 in profit next year on an average revenue of \$560,000. (That's correct; net profit is 30% of revenue)

Fact: Goodman Water Company can hire any lawyer they want and pass the costs DIRECTLY to the customers.

Fact: Goodman Water Company made over \$30,000 profit last year, during the recession, but they want more. Much more. (The state has approved this increase in the past.)

Fact: The State does not care what your adjacent communities pay for water. A complex, unfair, biased equation decides. (We must change this law!)

Just 3 YEARS

240 % Increase with Goodman

AND 500 % more than our surrounding communities

WATER PLANT SIZE

- Goodman/DR Horton built a Water System with an:
- 1,800 Home Service Capacity
- We have 650 homes built in ECR

Excess Capacity EQUALS Excess Costs

They want YOU to BAIL them OUT

BAILOUT

- Goodman Water Company wants Eagle Crest Ranch Homeowners to:

BAIL them OUT for the excess money spent on Water Plants and Infrastructure.

Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

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Step 2

YOUR NAME <i>Calvin Pfister</i>	DATE <i>10-12-10</i>
ADDRESS <i>60841 E Rock Ledge Loop</i>	PHONE (HOME) <i>520-638-7487</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>307-689-8975</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>pfister1@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<i>Goodman is proposing a 100% rate increase. We are already paying triple of what our neighbors in Sadalebrook pay. I am writing to ask your help in denying this increase, as their costs have not increased.</i>

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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(602) 542-4251

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Step 2

YOUR NAME <i>Roberta Wittstock</i>	DATE <i>10-13-10</i>
ADDRESS <i>60534 E FLANK Strap Dr.</i>	PHONE (HOME) <i>797-0377</i>
CITY, STATE, ZIP <i>Tucson, Arizona 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>—</i>	



Roberta Wittstock
60534 E Flank Strap Dr
Tucson, AZ 85739

Step 3

ENTER YOUR COMMENTS HERE:

*We demand that the rate increase be denied
No bid out for bad business decision to over build
the water system. Take out excess capacity from Fair
Value rate base.
We are being gorged.
these water rates are affecting the value of our homes in
Eagle Crest.
Goodman Water is making excessive profit at our expense and
(it is unfair)*

Roberta Wittstock

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME GREGORY T. SWINGLE	DATE 10.14.10
ADDRESS 39079 S. CRACKED CORN DR.	PHONE (HOME) 520.825.1447
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520.609.5674
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS GRELKA581@YAHOO.COM	



Greg Swingle
39079 S Cracked Corn Dr.
Tucson, AZ 85739

Step 3

ENTER YOUR COMMENTS HERE:

THE RATES THAT GOODMAN CHARGE ARE ALREADY HIGH. THEY SHOULD CHARGE MORE COMPETITIVE RATES, OR WE SHOULD HAVE A CHOICE OF WATER COMPANIES TO USE. IT IS RIDICULOUS TO CONSIDER AN INCREASE ON RATES THAT ARE ALREADY HIGHER THAN SURROUNDING AREAS.

Step 4

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Consumer Services Section
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Phoenix, AZ 85007

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Step 2

YOUR NAME Rob & Jane Perkins	DATE 10/16/10
ADDRESS 39687 S. Buena Vista Drive	PHONE (HOME) (520) 825-2074
CITY, STATE, ZIP Tucson, Arizona 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS janeperkins19@yahoo.com	



Jane F. Perkins
39687 S Buena Vista Dr.
Tucson, AZ 85739-1954

Step 3

ENTER YOUR COMMENTS HERE:

To Whom It May Concern:

I am a resident in the Eagle Crest Ranch and am just totally shocked that Goodman Water Company has the audacity to ask for a 53% increase in our water bill! We do not have a choice to go with another water company that charge much less than what Goodman is presently charging so I guess you would call that a Monopoly! So since when does the state sanction Monopolies? I demand that the rate increase be DENIED!

There should be no bail out for a bad business decision to over build the water system. Take out excess capacity from fair value rate base.

Would you please put yourself in our position of people being on fixed incomes and can not afford a 53% increase (making our bill over \$100.00 a month). Consider all the young couples struggling to maintain what they have and trying to survive in the present economy.

It is totally un-acceptable to allow this to happen to this community!

Also in the economy consider how water rates affect our home values and our quality of life.

This kind of price increase is just criminal.

Rest assured that I am reaching out to all of our political representatives and making sure that they are aware of this potential injustice!

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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YOUR NAME Matthew Colby	DATE 10/11/10
ADDRESS 60773 E. Eagle Heights Dr.	PHONE (HOME) 520-825-7042
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 602-628-0137
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS dop1nfx238@msn.com	

ENTER YOUR COMMENTS HERE:

This is a case of greed that has us over a barrel because it is a system that sets Goodman up in a monopoly position. If we were in a competitive system we would certainly go with our neighbors in Catalina or Saddlebrook who pay $\frac{1}{3}$ or $\frac{1}{2}$ of what we do. I am appalled by the bloated salaries particularly at the top versus the actual hours of work, the poor customer service including the

few hours that they offer, and the poor accountability keeping on top of this company with its shoddy business practices and loose bookkeeping.

This form may be completed, printed and mailed to:

~~Arizona Corporation Commission~~
Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME <i>Marsha Jones</i>	DATE <i>10-14-10</i>
ADDRESS <i>39671 S Horse Run Drive</i>	PHONE (HOME) <i>(520) 638-7857</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>(520) 440-4110</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>mjones8311@yahoo.com</i>	


Step 3

ENTER YOUR COMMENTS HERE:

Please, please, please deny the unfair Goodman Water rate increase! Goodman Water Company has the monopoly for water service in the Eagle Crest Ranch neighborhood. Our rates are already higher than any of our adjacent communities. It is not fair for the residents of Eagle Crest to have to pay for any bad business decisions made by Goodman Water. Goodman Water has overbuilt the water system. Please take out excess capacity from the fair value rate base. I am a retired senior citizen on a fixed income. My budget does not allow for unjustified expenses. Most of us are struggling during this recession while Goodman Water wants to increase their profits. I cannot even sell my home. Potential buyers shy away when made aware of the actions of this water company monopoly. Thank you in advance for your help.

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

 Marsha Jones 39671 S Horse Run Dr. Tucson, AZ 85739
--

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Step 2

YOUR NAME <i>Richard M. Wallen</i>	DATE <i>10-15-10</i>
ADDRESS <i>39564 Diamond Bay Dr.</i>	PHONE (HOME) <i>520 818 2823</i>
CITY, STATE, ZIP <i>Tucson</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>rwallen55@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

We live on a Fixed income and can not afford a rate increase that Goodman water Co. is asking for. We would most likely be forced to sell our house. With the economy as bad as it is there is no way most people can afford that increase.

*Richard M. Wallen
39564 S Diamond Bay Dr.
Tucson, AZ 85739*

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007


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(602) 542-4251

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Step 2

YOUR NAME <i>Mary C. Norton</i>	DATE <i>10/15/10</i>
ADDRESS <i>60182 E Verde Vista Ct</i>	PHONE (HOME) <i>520 818 1055</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE <i>520 471 0432</i>
DOCKET YOU WISH TO COMMENT ON: <i>W-02500A-0382</i>	DOCKET NUMBER <i>W-02500A-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>marypatrickzachary@msn.com</i>	 Mary Norton 60182 E. Verde Vista Ct. Tucson, AZ 85739-1966

Step 3

ENTER YOUR COMMENTS HERE:

I cant believe this would be an option for them to be allowed to raise the rates again so soon. 3 yrs ago I went from paying \$24⁰⁰ a month to \$100-120 per month now they want to raise it another 53%. I can hardly afford it now. I conserve water as best as I can but my children need to be able to shower and I need to wash clothes & provide for my family. Please don't let this happen. I am on a fixed (cut) income.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007


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Step 2

YOUR NAME <i>PETER McMULLEN</i>	DATE <i>10/16/2010</i>
ADDRESS <i>60527 E. FLANK STRAP DR.</i>	PHONE (HOME) <i>(520) 326-5225</i>
CITY, STATE, ZIP <i>TSON, AR., 85739</i>	CELL PHONE _____
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>pvmcmullen81@AOL.com</i>	 Peter & Valerie McMullen 60527 E Flank Strap Dr. Tucson, AZ 85739-5936

Step 3

ENTER YOUR COMMENTS HERE:

we feel costs should be worked out over time for needed changes.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME <i>Danielle Brands</i>	DATE <i>12-Oct-2010</i>
ADDRESS <i>60315 E. Old Spur Pl.</i>	PHONE (HOME) <i>520-323-9475</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>ELLE1138@yahoo.com</i>	



Ms. Danielle Brands
60315 E. Old Spur Pl.
Tucson, AZ 85739-5902

Step 3

ENTER YOUR COMMENTS HERE:

Do NOT raise the water rates 53%.

We are 500% higher than nearby communities, this is ridiculous! this is robbery by a monopoly. The homeowners need protection against this outrageous price increase, especially when the homeowners do not have any other options. Goodman should be ashamed to take advantage of their customers, they disgust me!

Step 4

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1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME <i>ISABEL R. MARTINEZ</i>	DATE <i>10-12-10</i>
ADDRESS <i>60813 E SILKY MANE DR</i>	PHONE (HOME) <i>520-818-1409</i>
CITY, STATE, ZIP <i>TUCSON AZ 85739</i>	CELL PHONE <i>562-665-8459</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>ISABEL.MART@YAHOO.COM</i>	

Step 3

ENTER YOUR COMMENTS HERE:

I think it is not right that we have to pay a high price for water, as it is as a senior it is hard to make ends meet. I am 68 years old and have to work part time just to pay my bills. We are not getting any more money on our SSI. and now we have to pay more on our water bill.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME <i>Patricia LaBrie</i>	DATE <i>Oct 14/10</i>
ADDRESS <i>39347 S. Old Arena Dr.</i>	PHONE (HOME)
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>520-404-2507</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>pmlabrie@gmail.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<i>I am absolutely appalled that this has even been considered. I'm tired of the lack of respect for homeowners especially in this day of home foreclosures, Please see the the attached for further information! P. LaBrie.</i>

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

October 12, 2010

Goodman Water Rate Increase
Goodman Water Company

Docket #: W-02500A-10-0382

We are a military family, we bought our home in Eagle Crest Ranch in 2005. We have been stationed out of the country since May 2007. We rented our home while we were gone, and thrilled when we discovered that we were to return to the Tucson area and our home and friends at Eagle Crest Ranch.

I am shocked to see what we now are facing here at home in our own community. We live and send our people to fight on foreign soil against tyranny, and we come home to find it in our own back yard! We had no idea, until some of the facts were uncovered, just what a deceitful, underhanded operation Goodman Water Company is proving to be!

We like our neighbors cannot afford such an extensive rate increase, and are against and vehemently opposed to this unfair request proposed by Goodman Water Company.

Please deny Goodman Water Company's request for a rate increase!

Thank you,

Trisha and Kevin Labrier
393-- Old Arena Dr
Tucson, AZ 85739
520-404-2507

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME Kevin LaBrie	DATE Oct 14/10
ADDRESS 39347 S. Old Arena Dr.	PHONE (HOME)
CITY, STATE, ZIP Tucson AZ 85739	CELL PHONE 404-3787
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS Klab70@yahoo.com	P. LaBrie 39347 S Old Arena Dr. Tucson, AZ 85739

Step 3

ENTER YOUR COMMENTS HERE:

<p>Please see attached.</p> <p>I demand that this rate increase be <u>denied</u>.</p> <p></p>
--

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

October 12, 2010

Goodman Water Rate Increase
Goodman Water Company

Docket #: W-02500A-10-0382

We are a military family, we bought our home in Eagle Crest Ranch in 2005. We have been stationed out of the country since May 2007. We rented our home while we were gone, and thrilled when we discovered that we were to return to the Tucson area and our home and friends at Eagle Crest Ranch.

I am shocked to see what we now are facing here at home in our own community. We live and send our people to fight on foreign soil against tyranny, and we come home to find it in our own back yard! We had no idea, until some of the facts were uncovered, just what a deceitful, underhanded operation Goodman Water Company is proving to be!

We like our neighbors cannot afford such an extensive rate increase, and are against and vehemently opposed to this unfair request proposed by Goodman Water Company.

Please deny Goodman Water Company's request for a rate increase!

Thank you,

Trisha and Kevin Labrier
393-- Old Arena Dr
Tucson, AZ 85739
520-404-2507

Arizona Corporation Commission

Public Comment Form

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<http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

YOUR NAME: Joy Vincent

DATE: October 14, 2010

ADDRESS: 39460 S. Mountain Shadow Dr.

PHONE (HOME): 520-818-2786 CELL PHONE: 520-235-2479

CITY, STATE, ZIP: Tucson, AZ 85739

DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase

DOCKET NUMBER W-02500A-10-0382

CASE OR UTILITY NAME Goodman Water Company

YOUR POSITION ON THE DOCKET CON

E-MAIL ADDRESS: joyvin@hotmail.com

ENTER YOUR COMMENTS HERE: I demand that this proposed rate increase be denied! We already pay more than \$100/month for our water bill for two people in a single family home. This is significantly higher than ALL surrounding communities and all of Arizona. If this second rate increase goes through we will be paying over \$150/month for water, and that does not include our sewer bill, we simply CAN NOT afford this! This all happening during a recession, Goodman Water Company's profit for 2009 was over \$30,000 and they want more. I don't believe that as homeowners in this community we should have to bail out Goodman Water Company for bad business decisions and over building the water system. It is a crime! Not only would this cause a financial hardship while we are living here, what will happen when we want to sell our home? Who would want to buy into a community where water rates are higher than anywhere else in the state! This puts HUGE restraints on my investment. I can tell you I would have NEVER built a house here if I had known. The builder D.R. Horton had an interest in Goodman Water Company when this community was started and sold off during the last rate increase, that's quite suspicious to me!! What would you want if this was your community? Thank you for your time and consideration.

J Vincent

Step 2 Step 3 Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission Consumer Services Section 1200 W.
Washington St Phoenix, AZ 85007

Arizona Corporation Commission

Public Comment Form

1200 W Washington St - Phx. AZ 85007 (602) 542-4251

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<http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

YOUR NAME: Jerry Reid III

DATE: October 14, 2010

ADDRESS: 39460 S. Mountain Shadow Dr.

PHONE (HOME): 520-818-2786 CELL PHONE: 520-235-2456

CITY, STATE, ZIP: Tucson, AZ 85739

DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase

DOCKET NUMBER W-02500A-10-0382

CASE OR UTILITY NAME Goodman Water Company

YOUR POSITION ON THE DOCKET CON

E-MAIL ADDRESS: joyvin@hotmail.com

ENTER YOUR COMMENTS HERE: I demand that this proposed rate increase be denied! We already pay more than \$100/month for our water bill for two people in a single family home. This is significantly higher than ALL surrounding communities and all of Arizona. If this second rate increase goes through we will be paying over \$150/month for water, and that does not include our sewer bill, we simply CAN NOT afford this! This all happening during a recession, Goodman Water Company's profit for 2009 was over \$30,000 and they want more. I don't believe that as homeowners in this community we should have to bail out Goodman Water Company for bad business decisions and over building the water system. It is a crime! Not only would this cause a financial hardship while we are living here, what will happen when we want to sell our home? Who would want to buy into a community where water rates are higher than anywhere else in the state! This puts HUGE restraints on my investment. I can tell you I would have NEVER built a house here if I had known. The builder D.R. Horton had an interest in Goodman Water Company when this community was started and sold off during the last rate increase, that's quite suspicious to me!! What would you want if this was your community? Thank you for your time and consideration.

Step 2 Step 3 Step 4

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Arizona Corporation Commission Consumer Services Section 1200 W.
Washington St Phoenix, AZ 85007


Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME LAURA Templin	DATE 10/12/10
ADDRESS 39528 S. Star Ship Dr.	PHONE (HOME) 818-3852
CITY, STATE, ZIP TUCSON, AZ	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS HRHLauradi@aol.com	 Ms Laura A Diaz-Templin 39528 S Starship Dr Tucson, AZ 85739-5923

Step 3

ENTER YOUR COMMENTS HERE:

I AM on a Fixed income, Struggling to pay the Bills I already have. IF this increase is Allowed it will Cause severe Financil hardship. I already pay \$78-102 A Month for water. this increase is NOT acceptable you (Goodman water) will Push already Struggling home owners over the edges

Step 4

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Consumer Services Section
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Phoenix, AZ 85007

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Andra Morrow
39119 S Winners Cir
Tucson, AZ 85739

YOUR NAME <i>Andra Morrow</i>	<i>10/14/2010</i>
ADDRESS <i>39119 S. Winners Cir.</i>	PHONE (HOME) <i>520-818-1750</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>I feel it is unethical for Goodman water to raise their rates, and distribute the cost of their infrastructure on to citizens in an unbalanced ratio. Water is necessary for life, water should be a controlled commodity, not a source of profit & gain.</i>
--

Step 4

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Consumer Services Section
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Phoenix, AZ 85007

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Step 2

YOUR NAME Deannea Tanner	DATE 10/9/10
ADDRESS 39131 S. Rodeo Buckle Dr.	PHONE (HOME) 520-818-2939
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-289-6055
DOCKET YOU WISH TO COMMENT ON: GOODMAN WATER RATE INCREASE	DOCKET NUMBER W-02500A-10-0382.
CASE OR UTILITY NAME Goodman Water	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS Deannea01@gmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

We Eagle Crest Ranch residents already pay more for our water - from Goodman water - than our nearby neighbors. That is thanks to a huge rate increase approved only 3 years ago. Please reject Goodman's proposed 530% increase. It is unfair, unwarranted, and wrong.

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Step 2

YOUR NAME <i>Phyllis Payton</i>	DATE <i>10-14-10</i>
ADDRESS <i>39036 S. Cracked Corn Dr.</i>	PHONE (HOME) <i>887 8400</i>
CITY, STATE, ZIP <i>Tucson, Az 85739</i>	CELL PHONE <i>331-4534</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

P

Mrs. Phyllis Payton
39036 S Cracked Corn Dr
Tucson, AZ 85739

Step 3

ENTER YOUR COMMENTS HERE:

This proposed water rate increase is outrageous! In this difficult economic times companies should not be going overboard with price increases. People like my husband and me are on a fixed income with no increase in income for 15 years. Higher water rates will affect the home values in this area which could cause fewer people living

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in Eagle Crest since fewer people paying water fees. Please think this over thoroughly we do not need an increase in our water bills.

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Step 2

YOUR NAME <i>Elka V. Swingle</i>	DATE <i>10-13-2010</i>
ADDRESS <i>39079 S. Cracked Corn Dr.</i>	PHONE (HOME) <i>(520) 825-1447</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>(520) 1009-0899</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>greelka581@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<i>I am in <u>opposition</u> to the Goodman Water Rate <u>Increase</u>.</i>
 Mrs. Elka Swingle 39079 S. Cracked Corn Dr. Tucson, AZ 85739-5930

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Step 2

YOUR NAME <i>Alex martinez</i>	DATE <i>10-12-10</i>
ADDRESS <i>60813 E Silky mane Dr</i>	PHONE (HOME) <i>520-818-1409</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>I don't think I should have to pay more on the water. I think we should not have to pay the high price and bailout Goodman Water Company.</i>
--

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YOUR NAME FREDERICK RAUNER	DATE 10-12-10
ADDRESS 60879 E. SILVER MANE DR.	PHONE (HOME) 520-444-6945
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520-742-8523
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS FVRAUNER@YAHOO.COM	

ENTER YOUR COMMENTS HERE:

[illegible]

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YOUR NAME SHEREE' RAUNER	DATE 10/12/10
ADDRESS 60879 E. SILKY MANE DR.	PHONE (HOME) 520-742-8523
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520-444-5822
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS SLRAUNER@YAHOO.COM	

ENTER YOUR COMMENTS HERE:

[illegible]

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Step 2

YOUR NAME Patricia E. Wilkins	DATE 10/13/10
ADDRESS 60963 E. Cattle Court	PHONE (HOME) 520-818-6461
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS Pattmcihusa@gmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

many of my neighbors are seniors on a fixed income. This rate increase would cause an undue hardship on us. Please stop the rate increase. Seniors should not be forced to Bail OUT Goodman's poor planning & business practices. NO INCREASE!

Step 4

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Step 2

YOUR NAME MORT WITTSTOCK	DATE 10/13/10
ADDRESS 60534 E. FLANK STRAP DR	PHONE (HOME) 520-797-0377
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

**I DEMAND THIS RATE INCREASE BE DENIED
WE PAY 400% MORE FOR WATER THEN
ADJACENT COMMUNITIES (CATALINE & SADDLE BROOK)
EAGLE CREST RANCH ARE THE ONLY CUSTOMERS
OF GOODMAN WATER AND IS A STATE SANCTIONED
MONOPOLY.
THEY WANT US TO BAIL THEM OUT
WE DO NOT WANT TO, IT IS UNFAIR !!**

Mort Wittstock

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

#W02500A-10-0382



Mr. Morton Wittstock
60534 E Flank Strap Dr.
Tucson, AZ 85739

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Step 2

YOUR NAME VALERIE McMULLEN	DATE 10/16/2010
ADDRESS 60527 E FLANK STRAP DR.	PHONE (HOME) (520) 326-5225
CITY, STATE, ZIP TSN, AZ, 85739	CELL PHONE _____
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS pv.mcmullen81@aol.com	

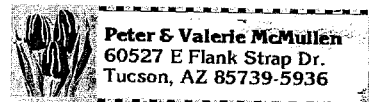
Step 3

ENTER YOUR COMMENTS HERE:

Some people will have to give up homes for water charge increase. Mineral deposits have been so high we had to go to purification of water. Goodman expected more income for expected greater number of homes and there wasn't possible in the present economy we shouldn't be charged for this. A conditional increase that would be reduced after improvements are done.

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Step 2

YOUR NAME <i>J. L. PAYTON</i>	DATE <i>10-14-2010</i>
ADDRESS <i>39036 S. CRACKED CORN DR.</i>	PHONE (HOME) <i>(520) 887-8400</i>
CITY, STATE, ZIP <i>TUCSON,</i>	CELL PHONE <i>331-4534</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i></i>	

Step 3

ENTER YOUR COMMENTS HERE:

Those of us who are on Fixed Income are hurting without this increase in water rates. Surely Goodman can get along and suffer some with the residents of Eagle Crest.

J. L. Payton

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007



J. L. Payton *10-2*
39036 S Cracked Corn Dr.
Tucson, AZ 85739-5931
15 OCT 2

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Step 2

YOUR NAME STEVEN STOLTZ	DATE Oct 11, 2010
ADDRESS 38991 S Furlong Ct	PHONE (HOME) (520) 825-0498
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE W: (520) 665-5098
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS ssms999@aol.com	

*Have
sure*

Step 3

Steven M Stoltz

ENTER YOUR COMMENTS HERE:

We held a meeting where over 200 people were in attendance. I suggested that Gary Pierce and Kristian Mayes be voted OFF the commission if they do not respond to our comments within 7 days. First - they should deny Goodman water their rate increase. Our water is already twice as much as nearby areas. Second, since Goodman will hire attorneys to advocate their case and pass the cost onto our water bill, we advocate that Goodman be permitted to raise rates only if the difference in price relative to nearby areas be

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regarded as loan money for a bond that gives the people ownership and voting rights in Goodman water. Why did ACC give them a monopoly?

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Step 2

YOUR NAME STEVE TANNER	DATE 10/14/10
ADDRESS 39131 S. RODEO BUCKLE	PHONE (HOME) 818-2939
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 289-7497
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS sttanner61@gmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

As a resident of Eagle Crest Ranch I already pay my only option for water service, Goodman Water, ~~more~~ than my nearby neighbors outside of my subdivision. A 53% rate increase—or any rate increase—is unwarranted, and just plain wrong.

It is not justified, especially only 3 years after another huge increase by Goodman.

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October 11, 2010

Arizona Corporate Commission
Consumer Services Section
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Phoenix, AZ 85007

Daniel J. Benedict
39604 S. Mountain Shadow Drive
Tucson, AZ 85739

RE: Goodman Water Company 50 + % Rate Increase; Docket # W-02500A-10-0382

Ladies and/or Gentlemen:

I am firmly opposed to the 50 +% rate increase being proposed by Goodman Water Company as exemplified by the 205-page docket filed with the ACC on 9/17/2010. As a Goodman Water Company customer, and business owner, I offer the following rebuttal in on two pages.

Please refer to Page 2, paragraph #5 of the Goodman Water docket summarizing the Company's parameters for requesting a rate increase before the ACC as being based on the Commission's determination of "fair value" of its utility plant.

Citing "declining revenues", "significant plant investments since the last test year" (2007) and "increased operating expenses", Goodman Water Company cites to the Commission; (a) "... the revenues from its utility operations are presently inadequate to provide the Company a fair rate of return on the fair value of its utility plant and property devoted to public water utility service" (b) "these changes since the test year in the prior proceeding have caused revenues produced by the current rates and charges to become inadequate to meet operating expenses and to provide a reasonable rate of return".

As a business owner, and Goodman Water customer, I'd be remiss if I didn't provide a consumer's explanation of why the ACC should NOT grant a confiscatory 50+% rate increase to its customers. My interpretation of Goodman Water's business situation is:

- 1) REVENUES: Goodman Water has the enviable position (as a quasi-monopoly) for having a pre-determined annual revenue stream, unlike private sector businesses. This business posture should allow for its officers to adequately plan and administer over operating and plant expenses allowing for a "fair" margin to pay it's employees, suppliers and lenders for their services. In good economic times, smart businesses afford themselves a portion of their profits (margins) to use toward emergency/buffer expenditures or plant expansions.

- 2) EXPENDITURES: Based in the Company's recital, it's apparent expenditures exceed revenues - but why? Nowhere in the recital do I read specific reasons why plant investments have increased beyond projected costs for this period, or what specific operating expenses have impacted its profitability. Might there be situations where bad business decisions were implemented since the last rate increase? Certainly I respect the fact the State's economy has been significantly impacted by the housing industry's collapse since 2008, but as a corporate entity shouldn't Goodman Water impose fiduciary responsibility with its customers by assuring they're making sound business decisions in terms of its purchasing, payroll and plant investments in order to avoid confiscatory rate increases?

I'm quite certain I know the response from Goodman Water if I were to petition them for a rate DECREASE because I wasn't responsible enough to; (a) consume less water, (b) set aside adequate monies from my personal budget to pay for services rendered.

Goodman Water's response would be "services terminated".

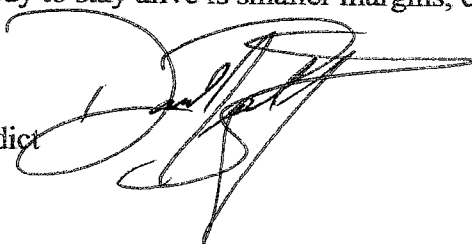
- 3) "FAIR RATE OF RETURN": I suppose one must ask what the definition of "fair" is as it relates to; return on investment, profitability and margins. I've never worked for a public service company but in the real world of private sector decision-making, "fair" is what provider and consumer agree upon. Unfortunately when it comes to regulated utilities, competition is a foreign concept and the consumer must rely on the prudence of the ACC to make "fair" decisions regarding "fair" rates on behalf of the consumer. As one of 600 Goodman Water customers, I respectfully ask the Commission to consider what the effects of this confiscatory rate increase will have on all consumers trying to budget fixed incomes during the worst economy since the Great Depression.

It's alarming that Goodman Water is in a position to petition for a 53% rate increase. In my opinion, 53% increases in rates with my customers would put my company out of business instantly. Perhaps there are underlying problems with the Goodman Water's spending process, or its ability to control costs. With a U6 government unemployment rate near 20%, the ACC should be making decisions about rate increases very carefully – especially increases that far exceed neighboring Oro Valley @ 3-4 per annum.

In the private sector, ALL businesses have been conserving cash, slashing costs and finding ways to improve services to remain in business for several years. It's appears Goodman Water is not investing in these conservative business practices. In the private sector the remedy to stay alive is smaller margins, consolidation, or bankruptcy.

Sincerely,

Daniel J. Benedict



Re: Docket # W-020500A-10-0382

Goodman Water Company was formed about 10 years ago to serve a new development known as Eagle Crest Ranch a community that at build out will have 920 homes. DR Horton was the developer and installed the water infrastructure as they were installing the roads and other necessary items connected with a community. At this time DR Horton was a partner in the Goodman Water Company.

The first homes were constructed in about 2001 and the water rates were comparable with the surrounding communities. The difference was no meter or impact fees were charged back to the builder as it is in all other water service companies. Therefore the capitol costs associated with the infrastructure were not being paid back to Goodman Water. In 2007 Goodman Water was granted a 124% rate increase to start recovering their capitol costs and the water rates soared to about 4 times that of surrounding communities and still no meter or impact fees were charged to the home builders.

Within a few months of this rate approval Goodman Water added additional infrastructure to the system making it capable of serving 1800 homes and commercial properties in the area.

Now Goodman Water Company is requesting a rate increase of 53% to cover capitol costs. This is not right. Just because Goodman used poor business judgment in installing an infrastructure for twice as many homes as it is currently planned for our community the existing 650 homeowners should not have to pay for this.

When the rate increase was approved in 2007 they were approved for about a 9% profit and at that time this was a reasonable return on an investment. In this current environment the 3% profit they are showing is more than reasonable especially considering their poor judgment in investing more capitol with an apparent downturn in the home building industry.

I hope you will consider these facts in reviewing the rate increase request from Goodman and perform the task you were elected to do and make the right decision

Docket No: W-022500A-10- 0382
Re: Goodman Water Company

To Whom It May Concern:

I am a resident of Eagle Crest Ranch in Pinal County. This in regards to the proposal from Goodman Water Co. (see Docket No. above) to an increase in our current service of over 50%. We had an increase of about triple the amount of our rate in 2007.

The Eagle Crest Ranch community should not be held responsible for the monumental business errors in an over estimate of the amount of homes build in our community of 1,800 at present we only have app. 650 homes with some of them being in foreclosures. In addition there is only room for app. 400 to 500 homes, so even at best we we'll only have around 1,000 if more homes are built. We are blocked in & after that no more home can be built. They are asking a few to pay for the many (that are not here & may never be).

The raise is to include doubling their current office and administrative cost because of raises. We should be so lucky as with our FIXED income from Social Security we did not receive a cost of living expense last year and will not again this year. I would love to have someone double my income! With the cost of our home dropping in value and with an increase in our water service it will be impossible to even think about selling.

On behalf of the residents in Eagle Crest Ranch we are in hopes that you will hear the people and DENIE the RATE increase there should be No Bail Out for a bad business decision which was done years ago.

Thank you,

Jim and Linda AuCoin
39331 S. Old Arena Dr.
Tucson, AZ 85739
520-444-6974

email: llaucuin@gmail.com

October 12, 2010

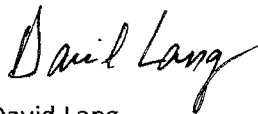
Docket # W-02500A-10-0382

To Arizona Corporation Commission,

I have received notification of the proposed water rate increase by Goodman Water Company. This rate increase is outrageous and I demand it be denied. We are on a tight financial budget as it is and this increase will make an already difficult time even harder.

I understand Goodman Water Company has overbuilt the water system to accommodate more than twice the number of homes scheduled to be built and they should not be able to overcharge the residents of Eagle Crest Ranch to bail themselves out of a bad business decision and allow them to make an extremely high profit. Consequently, this rate increase will adversely affect my home value continuing the recession even farther.

This increase is a bad idea from every angle. Come on, think about it, we are already paying 2 to 3 times more than the surrounding areas. How can this be right? Do not allow this irresponsible monopoly to continue over charging the residents of Eagle Crest Ranch. Work for the people, not a greedy, monopolizing, irresponsible company. Do the right thing and DENY THIS RATE INCREASE.

A handwritten signature in cursive script that reads "David Lang".

David Lang
Eagle Crest Ranch resident

Arizona Corporation Commission,

I am writing to you as a resident of Eagle Crest Ranch, in fact my home was the 7th home built in our community. As a single mother, I have overcome many battles to keep my home, from periods of unemployment to Mortgage Loan Modifications to Stage 4 Cervical Cancer.

I have been so blessed and fortunate to have risen above these obstacles and I take immense pride in having been able to keep my home for my daughter and me.

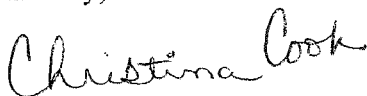
It is this drive to remain a homeowner in Eagle Crest Ranch that causes me to reach out to the Commission, our State Representatives and the Media to assist myself and hundreds of others neighbors. Our community needs your assistance and protection against the inequitable request of Goodman Water Company to dramatically increase our water rates, for the second time, in such an egregious manner as they are.

The average household comparisons of water billings for areas in Greater Tucson range from \$18.00 to \$25.00 per month for the same water usage as those consumed here in Eagle Crest Ranch. The current billing average in our community is \$70.00 to \$120.00, which clearly is already such an unfair rate base that the proposed increase of nearly 54% of current fees leaves one unable to comprehend the legality of the proposal. Please understand that the increase would have our residents paying over 400% more than our neighboring communities!

I sincerely ask the Arizona Corporation Commission to help our community and to protect us against the rate increase currently proposed by Goodman Water Company.

I thank you in advance for your consideration and anticipate your support.

Kindly,



Christina Cook
Resident of Eagle Crest Ranch since 2003

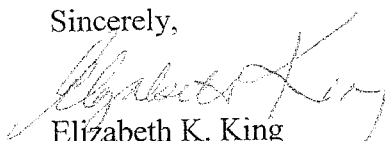
Docket:
Goodman Water Rate Increase
Case/Utility Name:
Goodman Water Company
Docket Number:
W-02500A-10-0382

Look at what they are asking for. Look at how they overbuilt our infrastructure and want us to pay for it. Look at how they are paying an accountant or lawyer \$80,000 to prepare their Docket. No hardship for them, since they are simply working that cost into their rate increase for our residents.

We do not control our HOA. We are controlled by a land owner who is trying to sell land to developers. We have no money to hire an attorney to protect our rights. If you allow this rate increase, you are not only causing financial hardship, but you are adding insult to injury. Our home values have plummeted. The majority of our homeowners already have upside down mortgages. Now add onto that that the average 6000 gallon water bill is going to cost a homeowner \$120 per month and how can you expect us to ever be able to sell our homes? No one will buy here. We will never take control of our HOA. The development will never be finished and those who can't afford to pay these outrageous utility bills will be forced to consider foreclosure. We have no other options. My husband and I have already discussed the possibility of having to ruin our credit rating and consider walking away from our house. It is not something we consider lightly.

Eagle Crest Ranch residents should be afforded the same basic considerations that our neighboring communities are. We should have access to affordable and convenient utility services. Water is not a luxury like cable TV and internet access. We have to have water to survive. Don't make it so that our water bill becomes one of our highest monthly bills. Do not allow this proposed rate increase by Goodman Water. Do not allow them to kill our little community. Hold them responsible for their own greed and zealousness. We should not be responsible for their overbuilding. They should not be able to request an 11% profit in these difficult times, when we are losing jobs and money and our homes.

Sincerely,



Elizabeth K. King
60333 E Blackcrest Loop
Tucson, AZ 85739
(520) 395-1825 home
(520) 404-5271

Docket W02500A-
10-0382-

October 12, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Attn: Docket # W-02500A-10-0382

To whom it may concern:

I am a resident in Eagle Crest Ranch (ECR) and am appalled to hear about the rate increase that Goodman Water is requesting.

Our water rates are currently higher than any other water company in Tucson. It is not fair to the residents of our small community of 650 homes to pay 4 to 5 times what other water companies charge.

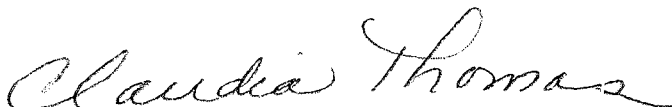
Some of the neighbors on my street (Cantle Court) are elderly, 80+ years old and on fixed incomes. I have another neighbor on disability with very serious Multiple Sclerosis. It seems Goodman Water Company only cares about padding their pockets with more money and they have no heart for all the poor people who are currently struggling to make it with bad economy.

Our State Government should have never allowed Goodman Water a Monopoly on the water rights for this or any area. What were they thinking back in 1983 when they approved giving sole rights to the water to this company. Seems to me Goodman put on a sweet act and pretended they would be fair to customers to get the Government to buy into it, but as you can see by the 53.14% increase they are requesting our Government was fooled by these thieves!

This rate increase is going to ruin our small neighborhood. We won't be able to sell our homes to respective Buyers when they find out what they will have to pay for water. The Builders in this area will also be out of luck trying to sell new homes to finish out the neighborhood. Goodman water put in infrastructure for 1800 homes, this was their bad business decision not ours. Now they want us to Bail them out for their bad business decision. That is so WRONG!

Please take a good hard look at the TRUE facts before you approve any increase for Goodman Water. If you check the marketplace on water rates you will see they are already way out of line with current rates in other communities in Tucson. I truly hope the ACC has a conscience and rejects Goodman Water's rate increase.

Thank you,
Claudia Thomas 520-742-7405
61016 E. Cantle Court
Tucson, Arizona 85739



To the Arizona Corporation Commission

Re: Goodman Water Rate Increase Proposal

Docket No W-02500A-10-0382

I am writing to ask you to deny the rate increase proposed by Goodman Water to the residents of Eagle Crest Ranch. Our small community is already bearing the brunt of Goodman Water's monopoly. We pay more than 200% more than our neighbors pay for water. The average water bill (without taxes) in our surrounding areas for 6,000 gallons of water is about \$20 per month. We pay \$80. Now Goodman Water wants us to pay an additional 53% so that we pay \$120 per month for 6000 gallons of water. That is absolutely wrong.

Goodman Water has built a water system in our neighborhood for their profit. They could have accessed Tucson utilities when they started this development, but the land owner decided instead to create a water company and charge the residents excess water charges. Now they have built an infrastructure with a capacity of 1800 homes and we are a mere 650 homes with a maximum capacity of 920. Even if our community was built out, they still built 2x more than what we need. And WE, the residents, are being asked to pay for it. That is incredibly bad business on their part and if you allow it, is incredibly unjust and unfair.

Our neighborhood is a family neighborhood. We have a nice mix of retired individuals and young families. We are dealing with a horrific economy, people losing jobs and cutting costs to make ends meet. Our neighborhood is like many others, littered with foreclosures and rental houses, as people are forced to leave their homes due to financial reasons. Allowing Goodman Water to charge us an additional 53% for water usage, when we are already being charged far above the state average is wrong. Allowing Goodman Water to charge us an additional 53% will cause many of our residents financial hardship.

My husband and I run the community website, www.EagleCrestRanch.org. We have facilitated a free e-newsletter for our residents and have informed them of the rate increase and asked them to email us if they disagree. We have been flooded by emails. We have single elderly individuals living off social security. They didn't get a cost of living increase, but are being told they have to pay far more for their water? Unfair. We have received emails from families stating they have cut back everything they can to make ends meet and they are going to be forced to pay 53% more as well? Unfair.

The community is irate, as are we. Three years ago you awarded Goodman Water a 153% rate increase. Our residents are still reeling from that. To consider adding another 53% is crazy. It's just not right.

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

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Step 2

YOUR NAME CARL C. CRAIG	DATE 10-13-2010
ADDRESS 61013 E. CANTLE CT.	PHONE (HOME) 520-825-3441
CITY, STATE, ZIP TUCSON AZ. 85739	CELL PHONE 520-260-1944
DOCKET YOU WISH TO COMMENT ON: Goodrnan Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodrnan Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS CARLC@COOLBREEZEAS.COM	

Step 3

ENTER YOUR COMMENTS HERE:

I REQUEST THE RATE INCREASE PROPOSED BE DENIED, THE DEVELOPER & BUILDER OVER BUILT THE WATER SYSTEM TO 1800 HOMES IN LIEU OF THE 900 OR SO HOMES PLANNED. THEIR BUSINESS DECISION TO OVERBUILD THE WATER SYSTEM WAS THEIR'S ALONE. SOUNDS MORE LIKE A BAILOUT, THEY ALLREADY ^{ARE} PROFITABLE WITH OVER 600 HOMES BUILT. AS THEY ARE A MONOPOLY WITH THE WATER RIGHTS, THEY CAN CHARGE OR APPLY FOR INCREASES AT WILL. THIS NEW RATE INCREASE WOULD PUT OUR COST OF WATER SERVICE TO AROUND 400% MORE THAN ANY OTHER COMMUNITY AROUND. THIS SURELY HURTS FUTURE HOME BUILDING AND PROPERTY VALUES NEVERLESS THE ECONOMIC IMPACT ON US HOME OWNER'S.

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

WHY CAN THEY NOT IMPLEMENT HOOKUP FEES, IMPACT ETC. AT THE TIME OF SALE ON FUTURE HOMES BUILT? THEIR POOR PLANNING IS BEING DUMPED ON US EXISTING HOME OWNERS. I HAVE ATTACHED GOODMAN'S PROPOSED RATE INCREASE

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME CARL C. CRAIG	DATE 10-13-2010
ADDRESS 61013 E. CANTLE CT.	PHONE (HOME) 520-825-3441
CITY, STATE, ZIP TUCSON AZ. 85739	CELL PHONE 520-260-1944
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS CARLC@COOLBREEZEAS.COM	

Step 3

ENTER YOUR COMMENTS HERE:

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Docket No: W-022500A-10- 0382
Re: Goodman Water Company

To Whom It May Concern:

I am a resident of Eagle Crest Ranch in Pinal County. This in regards to the proposal from Goodman Water Co. (see Docket No. above) to an increase in our current service of over 50%. We had an increase of about triple the amount of our rate in 2007.

The Eagle Crest Ranch community should not be held responsible for the monumental business errors in an over estimate of the amount of homes build in our community of 1,800 at present we only have app. 650 homes with some of them being in foreclosures. In addition there is only room for app. 400 to 500 homes, so even at best we we'll only have around 1,000 if more homes are built. We are blocked in & after that no more home can be built. They are asking a few to pay for the many (that are not here & may never be).

The raise is to include doubling their current office and administrative cost because of raises. We should be so lucky as with our FIXED income from Social Security we did not receive a cost of living expense last year and will not again this year. I would love to have someone double my income! With the cost of our home dropping in value and with an increase in our water service it will be impossible to even think about selling.

On behalf of the residents in Eagle Crest Ranch we are in hopes that you will hear the people and DENIE the RATE increase there should be No Bail Out for a bad business decision which was done years ago.

Thank you,

Jim and Linda AuCoin
39331 S. Old Arena Dr.
Tucson, AZ 85739
520-444-6974

email: llaucuin@gmail.com

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 1

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Step 2

YOUR NAME Frances J. Peery	DATE 10/13/10
ADDRESS 60909 E. Cattle Court	PHONE (HOME) 520-825-3595
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520 907 1072
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

My water bill is already 70+ Dollars a month and totally unaffordable should it double. My ageing parents are going to be staying w/ me as their health is deteriorating. It will be such a hardship on us for water to go so high. This isn't a game. It is effecting real people who need water.

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission

Public Comment Form

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Step 2

YOUR NAME <i>Jolene Shafer</i>	DATE <i>10-12-10</i>
ADDRESS <i>60620 E Eagle Heights Dr</i>	PHONE (HOME)
CITY, STATE, ZIP <i>Catalina AZ 85739</i>	CELL PHONE <i>910 749-8687</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>dbshafer@comcast.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

My concern about the Goodman Water increase is the decisions we will have to make concerning our usage for our landscaping. Will we have to cut back on watering - therefore our yards go bad - ~~before~~ property value less - whole development not as desirable. How about Goodman - showing good faith - cutbacks - paycuts - make them prove themselves - credibility on their part Please - deny.

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Phoenix, AZ 85007

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Step 2

YOUR NAME MARIANNE KLASSEN	DATE 10-11-10
ADDRESS 60143 E. VERDE VISTA CT.	PHONE (HOME) —
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520-940-6214
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS mklasen1@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

Please deny this rate increase. This company needs to implement hook up fees for future homes, rather than charge current homeowners. This company made bad financial decisions. I shouldn't have to pay. My personal budget can't handle another increase like the one in 2007. This subdivision is the only customer base for this water company. We can't keep getting hit with increases from this company. It's not our fault we are the only customers.

Step 4

Sincerely,
Marianne Klassen

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Step 2

YOUR NAME MICHAEL NEIDICH	DATE 10/12/10
ADDRESS 60917 E EAGLE HTS DR	PHONE (HOME) 520 825 0825
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520 591 1369
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS MINEIDICH @ COMCAST.NET	

Step 3

ENTER YOUR COMMENTS HERE:

WE IN THE EAGLE CREST RANCH SUBDIVISION SHOULD PAY NO MORE FOR WATER THAN TUCSON WATER. WE PRESENTLY PAY 8.30 per Ccf. TUCSON WATER CHARGES ONLY 3.60 per Ccf, or 43%. THE INCREASE GOODMAN IS REQUESTING IS ONEROUS, AND SHOULD NOT BE APPROVED. IF ANYTHING WE SHOULD PAY 43% OF THE PRESENT RATE. OR HAVE OUR OWN WELLS.

Step 4

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Phoenix, AZ 85007

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Step 2

YOUR NAME DAVID BROADFOOT	DATE 10/12/10
ADDRESS 39156 S. QUICK TROT DR.	PHONE (HOME) 520-638-8980
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 425-301-0443
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS David.Broadfoot@tetrattech.com	

Step 3

ENTER YOUR COMMENTS HERE:

More than a modest increase will negatively impact my ability to pay my bills, and will lower the resale value of my home. I must demand that the proposed rate increase be denied!

David W. Broadfoot
10/12/10

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Mr. David W. Broadfoot
39156 S Quick Trot Dr
Tucson, AZ 85739-5947

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME Adrian Murillo	DATE 12-Oct-2010
ADDRESS 38943 S. Furlong Court	PHONE (HOME) 520-638-5597
CITY, STATE, ZIP Catalina, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS amurillo14@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

This rate increase is unjustifiable; Especially w/ so many struggling families in our neighborhood. Such an obscene rate increase for a basic human necessity is unexcusable & disgusting.

Step 4

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Step 2

YOUR NAME <i>John Ciechoski</i>	DATE <i>10-13-2010</i>
ADDRESS <i>39931 S. Mt. Shadow Dr</i>	PHONE (HOME) <i>(520) 395-0117</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>(843) 743-9396</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>KJCIECHOSKI@COMCAST.NET</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Vote No

Goodman Water made a speculative investment with a dramatic increase in water capacity. Capacity that is not being used and we are being asked to pay for that investment decision.

John Ciechoski

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME <i>Kathryn Ann Ciechoski</i>	DATE <i>10-11-10</i>
ADDRESS <i>39931 S. Mountain Shadow Dr.</i>	PHONE (HOME) <i>(520)395-0117</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>kjciechoski@comcast.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<p><u>Vote No</u></p> <p>Goodman Water made a speculative business decision on water requirements for Eagle Crest Ranch. They were wrong. We have excess capacity that may never be used. We are serviced by a monopoly in a sea of other providers. Expansion opportunities are limited. We are being asked to pay for Goodman's speculative business decision.</p>
--

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

October 12, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Attn: Docket # W-02500A-10-0382

To whom it may concern:

I am a resident in Eagle Crest Ranch (ECR) and am appalled to hear about the 53.14% rate increase that Goodman Water is requesting. Our water rates are currently higher than any other water company in Tucson.

I am a single mother and a school teacher here in Tucson. Last year due to state budget cuts we were forced to take a 2% reduction in pay district-wide and add 4 furlough days to our contract. This has affected my ability to provide for myself and my daughter already. Now Goodman Water Company is proposing more rate hikes and this again going to affect our household. I do not think that this company realizes these are real people with families to feed. It seems that Goodman Water Company only cares about padding their pockets with more money. When I purchased my home in Eagle Crest Ranch two and a half years ago, I never imagined that my budget would continue to be strained year after year. Our housing prices have dropped dramatically already and now Goodman Water is making it even harder to deal with this tough economy.

Our State Government should have never allowed Goodman Water a Monopoly on the water rights for this or any area. What were they thinking back in 1983 when they approved giving sole rights to the water to this company? By granting this monopoly, we as a community have been placed in a very tough position. We have no choice but to fight this request. Right now my water bill monthly is around \$60.00. A rate increase of 53.14% would put my bill around \$100.00/month. This is absolutely ludicrous!

The residents here take pride in their homes. We keep our neighborhood clean and work together to keep the integrity of Eagle Crest Ranch high. This rate increase is going to make our home values decrease once again when people find out what they have to pay for water. Anyone who wishes to sell their home is going to have a tough time when a prospective buyer finds out the cost they must pay for this utility. It is not our fault as residents that D. R. Horton and Goodman Water failed to put in the correct impact fees. This should have been negotiated long before they even began to build homes in this community. Goodman water put in infrastructure for 1800 homes, now they want us to Bail them out for their lack of planning and this is so WRONG!

I truly hope the ACC will deny this request and save our community from Goodman Water's rate increase. We deserve to have reasonable utility bills and to be able to maintain the budget we set when we purchased a home in this community.

Sincerely,



Shauna Thomas
39177 S. Rodeo Buckle Dr.
Tucson, AZ 85739
(520) 395-0251

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

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Step 2

YOUR NAME Shannon Syposs	DATE 10/12/10
ADDRESS 60329 E. Black Crest Ln	PHONE (HOME)
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-668-2632
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS honeyb0329@aol.com	

Hi,

I am writing to implore you to vote "NO" for the new rate increase proposed by Goodman Water in Pinal County. About three years ago Goodman Water applied for an increase of over 100% which was approved. Now, they are applying for yet another increase of about 53%! It makes no sense that our development is being charged exorbitant water fees while my neighbors in Saddlebrooke and Catalina are being charged more reasonably. I find it hard to understand my water bill going from about \$30 five years ago to \$60 three years ago and now to upwards of \$100? For a water bill on a 1400 sq ft home with minimal landscaping?

It seems to me that Goodman water is mis-managing their money and my livelihood shouldn't be impacted because of it. In this economy, we have people losing their homes and hanging on by a thread to keep them. We have people trying to keep the electricity on in our deadly heated summers, but now for everyone in Eagle Crest to have to worry about how to pay a water bill that is so outrageous they have to choose between food and water is crazy.

Please vote "NO" on this increase. Keep my community from succumbing to the foreclosure epidemic that has swept the nation.

Thanks!

Shannon

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME Steven J. Ponzo	DATE 10/13/2010
ADDRESS 60402 E. Loose Reins Place	PHONE (HOME) 520.444.8860
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520.444.8860
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS sjponzo@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

This monopolistic request for increase is the second such request in recent years and will be a dramatic burden on the community. The last request took my reasonably priced water bill (\$25/mo., comparable to, if not slightly higher than, surrounding communities) and increased it to nearly \$65/mo. for the same usage. The proposed increase will place my bill, FOR THE SAME USAGE at over \$100/mo. This request is unreasonable (from a simple value standpoint), will cause undue hardship for many families, and could also further complicate the marketing of homes in our already stressed community. This company has recently changed ownership and the mismanagement and poor capitalization should not be Eagle Crest's burden. I respectfully request that the ACC decline this request for increase.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME <i>Diane Newberg</i>	DATE <i>10/12/10</i>
ADDRESS <i>60390 E. Eagle Heights drive</i>	PHONE (HOME) <i>520 818-3057</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE <i>520 820 9018</i>
DOCKET YOU WISH TO COMMENT ON: <i>W-02500A-10-0382</i>	DOCKET NUMBER
CASE OR UTILITY NAME <i>Goodman water company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<p><i>Goodman wants to increase water cost to homeowners over 50% rate increase. 2 yrs. ago they increased my water bill by 100%. This increase is to high. I am single - disabled due to economy struggling to stay in my home. A 51% increase is to high - It will also be a negative impact on value/sale of home, we would pay 1/4 more then saddlebrook our neighbors N.E. of us. 5X the amount they pay just south of us = Edwina Road. Let them go to local non profit organizations provide grants</i></p>
--

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME <i>Joseph Gurrieri</i>	DATE <i>10-12-10</i>
ADDRESS <i>39096 S Winners Circle</i>	PHONE (HOME) <i>520 7420032</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I'm on S.S. I Can't Afford ANY MORE RATE INCREASE. Eagle Crest Sub. is the highest water bill in ARIZONA. This is NOT Fair.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 2

YOUR NAME <i>Mary Gurrieri</i>	DATE <i>10-12-10</i>
ADDRESS <i>39096 S Winners Circle</i>	PHONE (HOME) <i>520 742-0032</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

*Eagle Crest will become a
ghost town No one will buy homes
here or we won't be able to sell
This is a MAJOR problem we face
NO MORE RATE Increase!*

Step 4

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Consumer Services Section
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Phoenix, AZ 85007

*BAD Idea When
does Families Come
First!*

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Step 2

YOUR NAME <i>Chriss Falkenburg</i>	DATE <i>10/13/10</i>
ADDRESS <i>39034 S. Wager Way</i>	PHONE (HOME) <i>520-395-2128</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>aliciaanderson999@comcast.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

I am on a Disability fixed income. This Cost increase is outrageous and unaffordable. I also question the Legality of such a increase. Many people are in extreme finances just to pay bills & stay in our homes. This is a outrage!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME <i>ALICIA K. ANDERSON</i>	DATE <i>10/13/10</i>
ADDRESS <i>39034 S. WAGER WAY</i>	PHONE (HOME) <i>520-395-2128</i>
CITY, STATE, ZIP <i>TUCSON, AZ. 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>I AM ON A FIXED INCOME DUE TO DISABILITY. THE PROPOSED INCREASE WOULD INCREASE MY PRESENT STATE OF FINANCIAL HARDSHIP. THIS POTENTIAL COST HIKE IS OUTRAGEOUS.</i>

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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(602) 542-4251

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Step 2

YOUR NAME DAVID MAYER	DATE 10-09-2010
ADDRESS 39000 S Wager Way	PHONE (HOME) 520-825-7885
CITY, STATE, ZIP Tucson AZ, 85739	CELL PHONE 520-218-4758
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS bluegreenfords@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

Goodman raised rates a short time ago and now wants to raise them again. This is ridiculous especially when you look at how little the areas surrounding Eagle Crest pay. This is uncalled for and I'm sure the only reason they want to do it is more profit or to fix their internal business practices. The decision should be a flat NO! The other option is to give us options on who controls our water rates!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

The Mayers
39000 S Wager Way
Tucson, AZ 85739

Arizona Corporation Commission Public Comment Form

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(602) 542-4251

Step 1

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Step 2

YOUR NAME <i>Mr and Mrs. Robert Feeney</i>	DATE <i>10-12-10</i>
ADDRESS <i>3990 S. Meseruni Dr.</i>	PHONE (HOME) <i>520-825-5390</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>520-405-0977</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>fadedfrog@hotmail.com</i>	

and: *kfeeney39@yahoo.com*

Step 3

ENTER YOUR COMMENTS HERE:

We have been charged far more than most everyone else in Tucson as it is, and now they are wanting even more. This is "ROBBERY" water is a necessity in order to live, and what this company is doing to us is LARCENY in our book and why or how they are getting away with it so far is absurd. We want justice and a fair, acceptable rate. We are requesting not only is this extremely unacceptable rate shown out, but also that our current rate in fact be evaluated for a decrease!!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 2

YOUR NAME <i>Ryan and Cindy Engle</i>	DATE <i>10/11/2010</i>
ADDRESS <i>6095B E. Cattle Ct</i>	PHONE (HOME) <i>520.825.3442</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>In no way do we accept this proposal.</i>
--

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

1200 W Washington St – Phx, AZ 85007
(602) 542-4251

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YOUR NAME Shuan Wang	DATE 10/12/10
ADDRESS 39024 S. Wager Way	PHONE (HOME)
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

ENTER YOUR COMMENTS HERE:

NO RATE INCREASE!

Sharon

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 2

YOUR NAME <i>Mary E Orleans</i>	DATE <i>10/12/10</i>
ADDRESS <i>60928 E. Cantle Ct.</i>	PHONE (HOME) <i>825-0301</i>
CITY, STATE, ZIP <i>Tucson, Az 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>Deny the Rate Increase</i>

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
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Step 2

YOUR NAME <i>Barry Orleans</i>	DATE <i>10/12/10</i>
ADDRESS <i>60978 E. Cantle Ct</i>	PHONE (HOME) <i>825-0306</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

<i>Deny Rate Increase !!</i>

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME Lindsay Taber	DATE 10-10-10
ADDRESS 39155 S. Rodco Buckle	PHONE (HOME)
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 820-8110
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I am against to water rate increase. I do believe that this is an insulting recommendation to increase rates, due to the recent huge rate increase in 2007. I do not believe that ECR residents should take on the error made by Goodman Water and D.R. Horton when # of homes was miscalculated. This rate increase will directly hurt ECR residents especially with the current economy, it is already a struggle to meet the huge water bills for many people.

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME Jeremiah TABAS	DATE 10/12/10
ADDRESS 39155 S. Radeo Buckle	PHONE (HOME) (520) 919-3086
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

The rate increase proposed by Goodman water company is unacceptable. This unfair proposal further burdens the families in this community who are already struggling with the market losses of their homes. In comparison with other communities around the city Eagle Crest Ranch has the highest rates I have seen.

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

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Step 2

YOUR NAME CANDACE MAYER	DATE 10/10/10
ADDRESS 39000 S WAGER WAY	PHONE (HOME) 825-7885
CITY, STATE, ZIP TUCSON, AZ -85739-	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS mommylurset@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

I Strongly oppose yet another increase to our water rates! Three or four years ago, we experienced an enormous hike and here you want to do it again... our water bill went from 20-something to about \$60. Your proposal would take it to approx \$100. And we use minimal water for a family of 5. In these economic times, I find it appalling that you would force families to choose between paying their water bill or putting food on the table. Shame on you!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Consumer Inquiry and/or Complaint Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <http://www.azcc.gov/divisions/utilities/forms/who.asp> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

YOUR NAME ROBERT CANNON	DATE 10/12/2010
ADDRESS 60875 E. EAGLE MOUNTAIN DR.	PHONE (HOME)
CITY, STATE, ZIP TUCSON AZ 85719	CELL PHONE
NAME THAT APPEARS ON THE BILL GOODMAN WATER	ALTERNATE PHONE (DAYTIME)
NAME OF THE UTILITY COMPANY	ACCOUNT NUMBER
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) <input type="checkbox"/>

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY: UNFAIR MONOPOLY WATER PRICING. 3 TIMES MORE THAN NEIGHBORS. STOP PRICE INCREASE.
--

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

Print and Mail to:

Arizona Corporation Commission
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME <i>Michelle Martinez</i>	DATE <i>12-OCT-2010</i>
ADDRESS <i>60827 Silky Mane Dr.</i>	PHONE (HOME) <i>520-818-2435</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE <i>505-440-1910</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>MMARTINEZ223@Q.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

If Goodman are granted the "right" to raise the cost of an essential by 53%, I'll view it as a punitive measure against Catalina residents. We participate in, support and further Tucson's economy but are punished for living outside city limits with disproportionate WATER rates. As a family of just two living conservatively, we already pay \$66 to Goodman and 36 to Tucson Water, monthly!

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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(602) 542-4251

Step 1

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Step 2

YOUR NAME <i>Jennifer Anderson</i>	DATE <i>10/12/10</i>
ADDRESS <i>39237 S. Mountain Shadow Dr.</i>	PHONE (HOME) <i>520-931-1098</i>
CITY, STATE, ZIP <i>Tucson, Az 85739</i>	CELL PHONE <i>520-404-5548</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>jenanderson1@comcast.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

The proposed water rate increase is ludicrous. Considering our water bills are at least four times more than surrounding communities, the increase feels like price gouging. My husband works for the city of Tucson and we as a family are already dealing with a reduction in income. I imagine other families are in similar situations and this increase for something as basic as water is unethical. Many in this community have already lost their homes (which only lowers the rest of our home values). Increasing the water rate will only exacerbate the problem (more vacant houses means fewer water customers). This rate increase is unwarranted - please do not allow this to happen.

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME Eliot Anderson	DATE 10/12/10
ADDRESS 39237 S. Mountain Shadow Dr.	PHONE (HOME) 520-531-1098
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-237-9643
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS tfdeliot@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

I am very much Against this proposed rate increase as we already pay more for water usage than anyone else in the greater Tucson area. Foreclosed homes and short sales dominate the neighborhood and an increase in our already overpriced water service would only add to the economic downward spiral. Please don't let this happen.

Step 4

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Consumer Services Section
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Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME	DATE
ADDRESS	PHONE (HOME)
CITY, STATE, ZIP	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

We are seniors and retired. We are on a limited income and cannot afford this. We are not a gold mine to Goodman's quick fix. We could also move and leave 1 more house empty. NOT SO good for Goodman

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Robert & Tami Cabigas
39075 South Winners Circle
Tucson, Arizona 85739

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

Step 1

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Step 2

YOUR NAME <i>Robert Cabigas</i>	DATE <i>10/12/2010</i>
ADDRESS <i>39075 South Winners Circle</i>	PHONE (HOME) <i>825-9095</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE <i>6</i>
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>None</i>	

Step 3

ENTER YOUR COMMENTS HERE:

*Bull shit! What the Hell
50% Increase! We can't even get
a envelope to pay for water Bill*

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Robert & Tami Cabigas
39075 South Winners Circle
Tucson, Arizona 85739

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Step 2

YOUR NAME Gary Shrader	DATE 10-13-2010
ADDRESS 39015 S. Furlong Ct	PHONE (HOME) 520-742-3047
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-742-3047
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS xpgarys@gmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

To raise the water rates in our neighborhood (Eagle Crest) is outrageous! They are already outrageously high. Please don't let Goodman Water raise them again.
No! No! No!

Step 4

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Step 2

YOUR NAME Linda Haas	DATE 10-12-10
ADDRESS 60309 E Alpine Way	PHONE (HOME) 262 488 4746
CITY, STATE, ZIP Saddlebrook AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS lhaas@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

Please help as we where told there was plenty of water and looked into the price before we moved. I feel like they was false advertisement. I will not recomend this neighbor because of the water issue.

Step 4

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Step 2

YOUR NAME Alan J Hoas	DATE 10-12-10
ADDRESS 60309 E Alpine Way	PHONE (HOME) 262 488-4434
CITY, STATE, ZIP Scottsdale AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I only make \$800 an hour. I am not able to afford an increase at this time.
--

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME <i>James R Hbas</i>	DATE <i>10-12-10</i>
ADDRESS <i>60309 E Alpine Way</i>	PHONE (HOME) <i>262 498-0550</i>
CITY, STATE, ZIP <i>Saddlebrook AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>Jim Hbas 772@gmail.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<i>53% increase is more than we can afford to pay. Neighbors surround- ing Eagle Crest do not pay as much as we do already.</i>

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

on the Arizona Corporation Commission
Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME Daniel Barrera	DATE 10/12/2010
ADDRESS, CITY, STATE AND ZIP 60877 E Rock Ledge Loop	YOUR PHONE NUMBER (520) 825-0313
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS musicgoround@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

I respectfully ask that you deny this rate increase request. The requested increase of 53% is entirely out of line with the economy which is in a recession. I am out of work and have been seeking a job since May and an increase will be a terrible impact to my family. We have already severely restricted any spending we do and virtually eliminated any entertainment expenses. Eagle Crest Ranch is Goodman's only customer and we already pay approximately 5-6 times higher for water services than our neighbors at Saddlebrooke or Catalina. It appears that Goodman Water has overbuilt our water supply system based on their capacity versus existing homes (customer base) and the SLOW pace of growth due to the economy. This increase amounts to a bailout for Goodman or a guarantee of excessive profits during a time of economic downturn and slowdown. Their rates should be DECREASED rather than INCREASED. Again, I ask you to deny this rate increase request.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007
(602) 542-4251

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Step 2

YOUR NAME <i>Tom + Marilyn BUTLER</i>	DATE <i>10-11-2010</i>
ADDRESS <i>39683 S. HORSE RUN DRIVE</i>	PHONE (HOME) <i>520 579-0064</i>
CITY, STATE, ZIP <i>TULSON, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>mbutler00522000@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

WE ARE AGAINST THE PROPOSED GOODMAN WATER RATE INCREASE. WE ALSO STAND BEHIND ^{MAJORITY} ALL THE RESIDENTS OF EAGLE CREST RANCH THAT ARE AGAINST THIS PROPOSED INCREASE.

THE WATER THAT GOODMAN PROVIDES IS NOT HEALTHY AND REQUIRES WATER FILTRATION SYSTEMS THAT ARE VERY EXPENSIVE. GOODMAN WATER HAS MONOPOLIZED THE WATER RIGHTS FOR EAGLE CREST RANCH AND NEEDS SOME SORT OF PRICING REGULATION TO STOP PRICING INCREASES.

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Step 2

YOUR NAME <i>Tracy Sisson</i>	DATE <i>Oct 11th 2010</i>
ADDRESS <i>39875 S. Horse Run Drive</i>	PHONE (HOME) <i>520-878-9443</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>lwebirds.az@msn.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

① I respectfully Request this rate increase be denied for the following:

① It will impact the value of my home - Should I decide to sell it.

② my current water bill rivals that of my electric bill - there's only me and my wife in the home - and we've gone 90% of the day

③ Goodman wants to recoupe monies on an infrastructure that is set for 1900 homes now! Our community only has 650 homes

④ Until 2007 - Goodman Water / DR Horton (the Builder) and Son's Financial were all Partners in Goodman Water - when the Housing Market went soft - the Builder Bailed. Why should the home owners "Bail out" bad business decisions on their part,

Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Tracy Sisson
39875 S Horse Run Dr
Tucson, AZ 85739-2312

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(602) 542-4251

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Step 2

YOUR NAME <i>Mary Ellen Sanders</i>	DATE <i>10-13-10</i>
ADDRESS <i>38979 S. Furlong Ct.</i>	PHONE (HOME) <i>520-395-1013</i>
CITY, STATE, ZIP <i>Tucson, Az. 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>MaryE1301@SBCGlobal.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

*Higher water rates will impede
growth of Eagle Crest Ranch.
Our rates are already too high.*

Step 4

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Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission Public Comment Form

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Step 2

YOUR NAME DAVID L. TRIMBER	DATE 10-12-10
ADDRESS 40026 S MTN SHADOW DRIVE	PHONE (HOME) 520-638-7720
CITY, STATE, ZIP TUCSON AZ 85739	CELL PHONE 303-905-0391
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS DJ TRIMB@COMCAST.NET	

Step 3

ENTER YOUR COMMENTS HERE:

WE ARE RETIRED AND ON A FIXED INCOME,
WE DIDN'T RECEIVE A S.S. COST OF LIVING
ADJUSTMENT THIS YEAR AND WILL NOT RECEIVE
ONE IN 2011. I ALSO LOST A PART TIME JOB
4 MONTHS AGO. IF THIS INCREASE IS APPROVED
WE WILL NEED TO STOP DOING SOMETHING
ELSE.

Step 4

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Phoenix, AZ 85007

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Step 2

YOUR NAME Terry McCollum	DATE 10-12-10
ADDRESS 60621 E. Eagle Heights Dr.	PHONE (HOME) (520) 742-1744
CITY, STATE, ZIP Catalina AZ 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS nikkinterry@comcast.net	

Step 3

ENTER YOUR COMMENTS HERE:

I would strongly ask that the water rate increase be denied! We, the customers of the monopoly known as Goodman Water Company, are not responsible for poor business decisions they have made in the past. This would be a 53% increase in our water bill. Goodman wants to net over 200,000 in profit next year on the current average revenue of \$560,000. That's 35% of revenue. We would end up paying about 400% more than the adjacent communities near us. Many of us are on fixed incomes and are struggling to meet our financial obligations during these troubled times. We in Eagle Crest Ranch are supposed to be responsible citizens, what about Goodman Water Company?

Step 4

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Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

October 12, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Attn: Docket # W-02500A-10-0382

To whom it may concern:

I am a resident in Eagle Crest Ranch, and am disturbed to hear about the rate increase that Goodman Water is requesting. Our water rates are currently higher than any other water company in Tucson.

I am a small business owner and work full time as a custom cabinet builder. The current economy as we all know has destroyed anyone in the construction business. I am presently working two jobs just to pay our bills. When I purchased my home in Eagle Crest Ranch 3 years ago, I never dreamt that I would be paying nearly \$60/month for water. I landscaped my yard with native plants and try to conserve as much as possible and now Goodman Water Company is proposing even more rate hikes. I do not think that this company realizes the rate hike they are proposing is going to affect real people. It seems that Goodman Water Company only cares about adding money to their pockets. I am currently trying to refinance my home here in Eagle Crest Ranch and am concerned that my home will not appraise for the amount I purchased it for. This is disturbing enough! If this proposed hike passes, I am going to have to budget for nearly \$100/month for water! I never imagined that my budget would continue to be strained year after year when I moved to this community.

What was our state government thinking when they granted Goodman Water a monopoly on the water rights for this or any area in 1983? By granting this monopoly, we as a community have been placed in a situation in which we are being forced to fight back. Is this what the ACC wants?

The residents of ECR take pride in their homes. We keep our neighborhood clean and work together to keep the integrity of Eagle Crest Ranch high. This rate increase is going to make our home values decrease once again when people find out what they have to pay for water. Anyone who wishes to sell their home is going to have a tough time when a prospective buyer finds out the cost they must pay for this utility. It is not our fault as residents of ECR that D. R. Horton and Goodman Water failed to put in impact fees. This should have been negotiated long before they even began to build homes in this community. Goodman water put in infrastructure for 1800 homes, now they want us to bail them out for their lack of planning. That is inappropriate!

I truly hope the ACC will deny this request and save our community from Goodman Water's rate increase and not force us to fight this battle any longer. Do what is fair for the resident of ECR!

Sincerely,



Glen Francom
39188 S. Rodeo Buckle Dr.
Tucson, AZ 85739
(520) 395-0251

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Step 2

YOUR NAME <i>Gerald Slaby</i>	DATE <i>10/13/10</i>
ADDRESS <i>38979 S. Furlong Ct.</i>	PHONE (HOME) <i>(520) 395-1013</i>
CITY, STATE, ZIP <i>Tucson AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>Gerrybumb@netscape.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

<i>We pay enough here for only 650 homes. We don't need to pay anymore.</i>

Step 4

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Phoenix, AZ 85007

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Step 2

YOUR NAME Denise Waldo	DATE 10-10-10
ADDRESS 39492 S Star Ship Dr	PHONE (HOME)
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 219/395-6777
DOCKET YOU WISH TO COMMENT ON: Goodman Water Company	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS ddhalls@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

<p>This a ridiculous time for Goodman Water to expect a rate hike but the amount they are trying to pull from us is BEYOND ridiculous. These price increases have got to stop! They are OUT OF CONTROL!</p>

Step 4

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Step 2

YOUR NAME NIKKI C. MCCOLLUM	DATE 10/12/10
ADDRESS 60621 E. EAGLE HEIGHTS DR	PHONE (HOME) 520-742-1744
CITY, STATE, ZIP TUCSON, AZ 85739	CELL PHONE 520-405-7111
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS NIKKINTERRY@COMCAST.NET	

Step 3

ENTER YOUR COMMENTS HERE:

<p><i>As a resident of Eagle Crest Ranch I demand that the water rate increase be denied. It is not my fault that Goodman Water over built the water system and is now attempting to regain their losses from their irresponsible business decisions. We are on a fixed income and we may have to make a choice on whether or not to water our yard. This of course would affect our property values in a very negative way. I would also strongly ask that you implement impact fees or hook up fees for all future on-site homes. We have no choice on our water company because they are a monopoly. If this passes we would be paying more than 400% more than our neighbors in Saddlebrook and Catalina and Goodman Water is making a profit already in this recession. This is unfair.</i></p>
--

Step 4

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